



SOCIAL SERVICE WORKER

You have the skills...we have the opportunity!

About us:

We are a progressive Family Health Team located in the heart of the Canadian Shield halfway between Thunder Bay and Sault Ste. Marie on the North Shore of Lake Superior. Our team includes seven physicians, a nurse practitioner, a physician assistant, a midwife, nurses, a social worker, a health promoter and registered kinesiologist, an epidemiologist, administrative staff, and organizational leadership who work together to provide comprehensive, person-centred care.

We serve a local population of 3300 as well as residents from Biigtigong Nishnaabeg and Netmizaaggamig Nishnaabeg for a total population of approximately 4000.

Our values:

- Integrity: We seek knowledge, take informed action and remain accountable for the outcomes, both expected and unforeseen.
- Trust: We honour the privilege of healthcare provision and foster a culture of trust, respect, dignity, and inclusion.
- Innovation: We nurture innovation and bold, resourceful thinking to evolve healthcare in our communities.
- Wholeness: We embrace the complexities involved in balancing the well-being of our team while being responsive to community needs.
- Relationships: We work collaboratively, building meaningful connections within our team and our communities.

What we have to offer:

A team-based environment where you can practice to your full scope, alongside a supportive physician group and interprofessional care team, with and engaged leadership and experienced administrative staff. We value work-life balance and offer opportunities for ongoing learning, program development, and meaningful collaboration. Our community offers excellent recreational opportunities, set against the stunning backdrop of Lake Superior and Northern Ontario.

Experienced Social Service Workers and new graduates are encouraged to apply!

Position Overview:

The Social Service Worker (SSW) supports individuals, families, and groups in addressing a range of personal, interpersonal, and social challenges. Through assessment, intervention, and ongoing evaluation, the SSW applies social service work knowledge, skills, and strategies to promote well-being, build on strengths, and support clients in achieving their goals. This role involves working collaboratively within an interprofessional team and connecting individuals and communities to appropriate resources and supports to enhance overall functioning.



Duties:

- Assist patients with completing forms and accessing education, resources, and supports
- Support system navigation and care coordination
- Provide supportive care to individuals experiencing life transitions and challenges (e.g., grief and loss, changes in health status, financial or housing concerns, mental health or substance use challenges)
- Collaborate with healthcare and community partners to provide consultation, share information, and support patient care
- Contribute a social service work perspective to MFHT programs and services

Compensation Details:

In accordance with Ontario Health's current wage and benefit remuneration for Social Service Workers, we offer the following wage and benefits package:

- Annual Salary between a minimum of \$54,394.95 and a maximum of \$61,222.00.
- HOOPP (Healthcare of Ontario Pension Plan)
- Employer paid extended health benefits such as prescription, vision, dental, Long-term disability and AD&D insurance.
- Continuing Professional Development annual benefit
- Generous vacation and occasional personal illness paid benefit plans
- Relocation expense budget of \$2,500.00 (supporting documentation required)
- \$1,000.00 signing bonus (upon successful completion of probationary term)

Requirements:

- 2-year College Diploma in social service work.
- Member in good standing with the Ontario College of Social Workers and Social Service Workers.
- Demonstrated ability to communicate effectively in English, both verbal and written. French language ability, verbal and written also a definite asset.
- Knowledge of relevant laws, standards and guidelines.
- Excellent interpersonal, conflict resolution, communication and organizational skills.

How to Apply: Submit your resume and cover letter to Melanie Bouchard, Human Resources Manager at mbouchard@mfht.org.

Join our team and make a meaningful impact on our community's health. We look forward to welcoming a dedicated professional to our team.

Marathon Family Health Team is an equal opportunity employer. We encourage applications from all qualified individuals, including those from diverse cultural and ethnic backgrounds.